



Haringey Council

Agenda item:

[No 1]

Cabinet Procurement Committee

On

Report Title: **Award Report for the provision of services for Haringey Children & Young People in Need**

Forward Plan reference number (if applicable): **[add reference]**

Report of: **The Director of the Children & Young People's Service**

Wards(s) affected: **All**

Report for: **Non-Key Decision**

1. Purpose

1.1 This report seeks Cabinet agreement to award a contract for the provision of services to Haringey Children & Young People in Need to NCH Children's Services Ltd

2. Introduction by Cabinet Member

2.1 I endorse the recommendations of this report and ask the Cabinet to agree the award of contract

2.2 The continuation of these services will enable Children & Families to embed a new model of service delivery. This will enable a more flexible service delivered with efficiency savings to users. It is in line with the Children & Young People's Plan.

3. Recommendations

3.1 That Cabinet agree to award this contract to NCH Children's Services Ltd, as allowed under Contract Standing Orders (CSO) 11.03 for a period of two years.

Report Authorised by: **Sharon Shoesmith**

Sharon Shoesmith
The Director of the Children and Young People's Service

Contact Officer: **Luciana Frederick**
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4. Director of Finance Comments

4.1 The amalgamation of the three services into one new service model is expected to generate efficiency savings of £33,000. The Acting Director of Finance supports the recommendation in this report.

5. Head of Legal Services Comments

5.1 Children and Young People's Directorate requests an award of contract encapsulating three children's services to NCH Children's Services Ltd.

5.2 The services are Part B services under the Public Contracts Regulations 2006 so there is no requirement to follow a European tendering exercise.

5.3 A decision in respect of award may be made by the Cabinet Procurement Committee in accordance with CSO 11.03.

5.4 The Head of Legal Services confirms that there are no legal reasons preventing Members from approving the recommendations in this report.

6. Head of Procurement Comments

6.1 This recommendation is in line with the Procurement Code of Practice.

6.2 The market has been tested twice in the last 12 months and this has demonstrated that there are currently no other providers offering all aspects of the new service delivery model.

6.3 The recommended award of contract to the current and only identified supplier of the new service will minimise the risk of any service failure in the setting up of the new service delivery model

6.4 The embedding of the new service delivery model during year one of the recommended award period will allow for a more informed service specification to be put to the market in 2008.

6.5 The efficiencies from the new model of service deliver value for money to the Council

7. Local Government (Access to Information) Act 1985

7.1 Documents used in the preparation of this report include:

Children & Young People's Plan

7.2 This report contains exempt and non-exempt information. Exempt information is contained in Part B and is not for publication. The exempt information is under the following category (identified in the amended Schedule 12A of the Local Government Act 1972):

(3) Information relating to the financial or business affairs of any particular person (including the authority holding that information).

8. Strategic Implications

8.1 Children & Families commissioning proposes to award a two year contract to NCH Children's Services Ltd. Children & Families commissioning will work with the provider to reconfigure the three services and to ensure that the services continue to meet the needs of service users. A two year commissioning plan is proposed to facilitate embedding of the service, quality assurance and a planned tendering exercise and transition period. See Appendix 2 – Commissioning Plan 07 – 09.

8.2 The re-design of the service is in line with the Children and Young People's Plan and the Children & Families commissioning strategy. The new service model will enable these services to more effectively contribute to the 2007-08 priorities of the Children & Young People's Plan and will foster a more responsive service with the flexibility to meet users current and future needs.

9. Financial Implications

9.1 Cost of proposed new service, See Part B Exempt Information

9.2 By the amalgamation of the three services we have reduced the NCH management cost, which means that management costs is only charged for one contract instead of management costs under three separate contracts.

10. Legal Implications

10.1 See Paragraph 5 for Legal comments.

11. Equalities Implications

11.1 The equalities monitoring is incorporated as a requirement of the contract and the contract also states that the access to service must be available to the diverse community of the borough and any imbalance must be addressed.

12. Health and Safety Implications

12.1 The contract terms will include requirements to comply with all relevant legislation

13. Consultation

13.1 As part of the re-commissioning strategy, consultation was carried out with Service users and their family and internally with Social workers and managers to ensure that the needs of all stakeholders are incorporated into the re-design of the service.

14. Background

- 14.1 Teenage Intervention Service, Children's Rights Service and Young Carers Project were commissioned in 2002, provisioned by NCH Children's Services Ltd.
- 14.2 An options appraisal exercise was carried out in September 2006. The options appraisal exercise highlighted that these three services which are closely linked can be better delivered as one service.
- 14.3 The reconfigured model will provide efficiency savings, improved quality of service by better meeting the current needs of users. It also demonstrates innovation in the provision of services through a joined up approach to delivery of services to vulnerable children and young people and a more streamlined way of working through a coordinated approach to the delivery of these services under one management structure. See Appendix 1 – Comparison of the organisational structures of the three NCH Services - current and proposed.
- 14.4 A two year commissioning plan is proposed to facilitate embedding of the service, quality assurance and a planned tendering exercise and transition period. See Appendix 2 – Commissioning Plan 07 – 09.
- 14.5 NCH Children's Services were consulted and they are willing to work with us to reconfigure the service. Negotiations have taken place and the proposed budget of the new service is included in Part B of the report as exempt information.
- 14.6 Children's Rights Service was awarded via a tendering process in 2002 for a period of three years 2002 – 2005 and the option to extend for two years was implemented for the period 2005 - 2007.
- 14.7 The Young Carers Project was awarded via a Waiver and Award by the Director for the period 2002 – 2004. In 2004 it was tendered and a contract awarded for the period 2004 – 2006, with the option to extend implemented in 2007 to enable all three contracts to end at the same time.
- 14.8 The Teenage Intervention Service was awarded in 2002 utilising a Waiver and Award by Procurement Committee for the period 2002 – 2005 with the option to extend implemented for the period 2005 – 2007. Both Children's Rights Service and Teenage Intervention were new services that were implemented due to SSI recommendations.
- 14.9 The services have been monitored on a quarterly basis and annual reviews have been carried out, the annual review for 06 – 07 was carried out in July 07. All three services are providing a good quality service and are meeting the needs of service users, achieving positive outcomes for children & young people, and are meeting the Council contract requirements.
- 14.10 NCH Children's Services also currently provides these services in other London boroughs and the Council benefits from the lessons learnt and experiences gained from other boroughs in the delivery of the service for Haringey.

14.11 Contract and Performance Management

- Key Performance Indicators will be developed in year 1 to ensure that the services contribute to the priorities of the Children and Young People's Plan and meet the needs of users.
- Contract management will be incorporated into the Contract and will be monitored through contract monitoring meetings and reports.

15. Conclusion

- 15.1 This report proposes the award of a two year contract to the current provider to enable embedding of a new service delivery model before going out to tender to re-commission the service in 2008.

16. Use of Appendices / Tables / Photographs

- 16.1 Appendix 1 – Comparison of service organisation structures - existing and proposed
16.2 Appendix 2 - Commissioning Plan



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Appendix 1 – Comparison of the Organisational Structures of the three NCH Services – current & proposed re-structure

Current Organisational Structure

Children's Rights Service

2 Children's Rights Officers (2 FTE)

.5 Project Manager

Young Carers Project

1 Project workers

1 Outreach Worker

(funded by The Children's Fund)

.5 Project Manager

.6 Administrator

Teenage Intervention Service

3 Family Support workers

1 Project Manager

1 Social worker

1 Administrator

Benefits of the Re-configured Service

1. Presently the Children's Rights Service and Young Carers Project are located in the West of the borough and the Teenage Intervention Service is located in the North of the borough. As part of the re-design of the service all three services will be co-located in the North of the borough.
2. The Project Manager will have a more strategic role and enhance the communication links between the Services and the Council and provide an overview of the service delivery of all three services
3. The Deputy Project Manager will provide day to day operational management of the service and deputise for the Project Manager in their absence

Proposed Organisation Re-Structure

1 Project Manager

1 Deputy Project Manager

1 Administrator

Children's Rights Service

2 Children's Rights Officers
(1.5 FTE)

Sessional advocates
(as required)

Young Carers Project

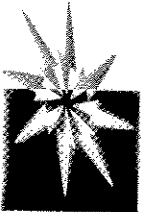
2 Project workers

1 Outreach Worker

(The Children's Fund)

Teenage Intervention Service

3 Family Support Workers



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Appendix 2 – Commissioning Plan 07 - 09

		Comments
Contract Start Date	1 st October 2007	Implementation of the new service delivery model
Transition period	October – December 07	Organisational restructure of the three services and recruitment of staff. Promotion of the new service and embedding of the new service delivery model with the organisation's staff and Council staff.
Contract Monitoring	Monthly meetings for the first 6 months and quarterly meetings thereafter. Monthly Operational meetings will also continue during the life of the contract	Purpose of monthly monitoring meetings will be to examine the implementation of the new model, monitor delivery of the service at an operational level and to foster partnership working to facilitate early resolution. Outcomes of the service will be measured in line with Every Child Matters (ECM) Outcomes
Bi-Annual Review	March 08	To review the effectiveness of the new model. A development plan will be put in place as a product of this review and the implementation of this development plan will be reviewed at the next quarterly meeting in June 08.

Development Plan Review	June 08	
Analysis of the effectiveness of the new service delivery model. Consultation with commissioning teams, i.e. Social workers and managers and consultation with users and their families	June - August 08	A report will be produced which will examine the implementation of the new model and the impact on service users. The report will be used to determine commissioning decisions and the service specification for the re-tendering of the service
Tendering Exercise	September 08 – March 09	
Contract Award Date	April 09	
Transition period	June – September 09	
Set up Period	April 09 – September 09	TUPE applies to these three contracts therefore a longer transition period is required, to allow for the TUPE consultation period. Also, knowing that the other providers in the market currently provide the Young Carers Project and Children's Rights Service but not a Family Support Service for teenagers, a new provider will require a longer set up & implementation period and a learning period to understand the Council's way of working as well as the effective implementation of the proposed service delivery model.
Contract Start Date	October 09	